Prepared by:

Innovative Research Group, Inc.

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Public Opinion Research

Ontario Politics & Power















CI Energy Group's

Ontario Power

Bringing Clarity to Ontario's Evolving Power Industry Landscape



Energy in Context

Industry Challenge:

- According to the Conference Board, an estimated \$300 billion in electricity infrastructure investments is required in Canada between now and 2030, both to meet growing electricity demand and to replace aging infrastructure.
- Almost a third of this electricity infrastructure investment is required in Ontario.

Barriers:

- Progress in meeting Ontario's electricity infrastructure requirements is increasingly being obstructed by:
 - distrust of industry, government and regulators
 - scrutiny of the Feed-in Tariff (FIT) program and Green Energy Act
 - local NIMBY activism
 - concerns surrounding price



Online Polling Methodology

These are the findings of five Ontario online polls using INNOVATIVE's Canada 20/20 national research panel.

Dates	Ontario Sample Sizes
April 2014 (April 8-14)	n=800
March 2014 (March 21-26)	n=1,017
January 2014 (Jan 17-24)	n=1,138
October 2013 (NIMBY Poll)	n=846
October 2012 (NIMBY Poll)	n=959

The surveys have been weighted to ensure that the overall sample's composition reflects the actual age, gender and regional distribution of Ontario's population according to 2011 Statistics Canada Census.

Note: Graphs and tables may not always total 100% due to rounding values rather than any error in data. Sums are added before rounding numbers.



The Political Scene















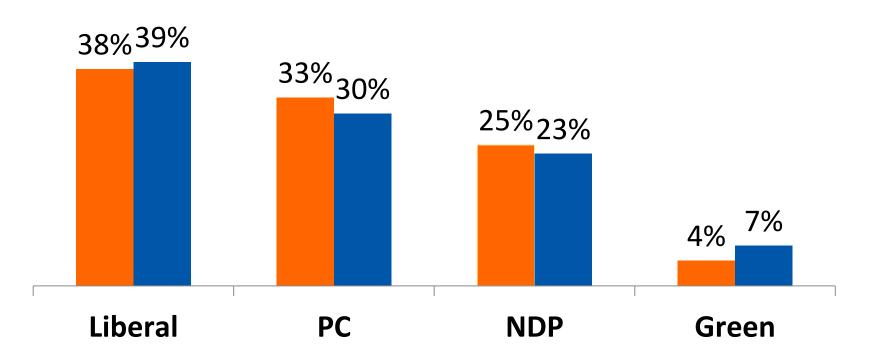


Police Investigation: No significant impact on Liberal vote since the police investigation

Q

If a provincial election were held today, which party would you vote for: the Progressive Conservative Party, the Liberal Party, the New Democratic Party, the Green Party or another party?

[Provincial Decided Vote]



■ March 2014 ■ April 2014



RSH about Police Investigation: Two thirds of Ontario have heard of police investigation

Have you read, seen or heard anything about a police investigation into the possible deletion of government records from computers in the Premier's office during the transition from Dalton McGuinty to Kathleen Wynne?

[Asked of all respondents, n- 800]

	Liberal	PC	NDP	Green	Undecided	Total
Yes	68%	85%	55%	64%	52%	67%
No	30%	13%	38%	28%	43%	29%
Don't Know	2%	2%	7%	9%	6%	4%

Who's to Blame: Liberals see issue as McGuinty's, while others see it as a shared issue with Wynne

Q

Do you think this police investigation is primarily an issue about Dalton McGuinty's behaviour as Premier, Kathleen Wynne's behavior as Premier, or something that involves both of them?

[Asked of respondents, n= 535]

	Liberal	PC	NDP	Green	Undecided	Total
Dalton McGuinty	66%	9%	33%	31%	32%	36%
Kathleen Wynne	2%	5%	1%	0%	2%	3%
Both	15%	82%	61%	55%	51%	51%
Neither	10%	1%	4%	14%	2%	5%
Don't know	8%	3%	2%	0%	13%	5%



Liberals no change or rally, Tories rage, while NDP cool to Liberals

Q

Are you more or less likely to vote for Kathleen Wynne and the Ontario Liberals as a result of this issue?

[Asked of respondents who heard about the police investigation, n= 535]

	Liberal	PC	NDP	Green	Undecided	Total
A lot more likely to vote Liberal	13%	1%	0%	7%	0%	5%
Somewhat more likely to vote Liberal	13%	1%	5%	0%	2%	6%
Neither	66%	11%	44%	48%	31%	39%
Somewhat less likely to vote Liberal	8%	5%	16%	28%	15%	10%
A lot less likely to vote Liberal	0%	81%	34%	17%	40%	38%
Don't know	2%	2%	1%	0%	13%	3%

Ontario Power Sector















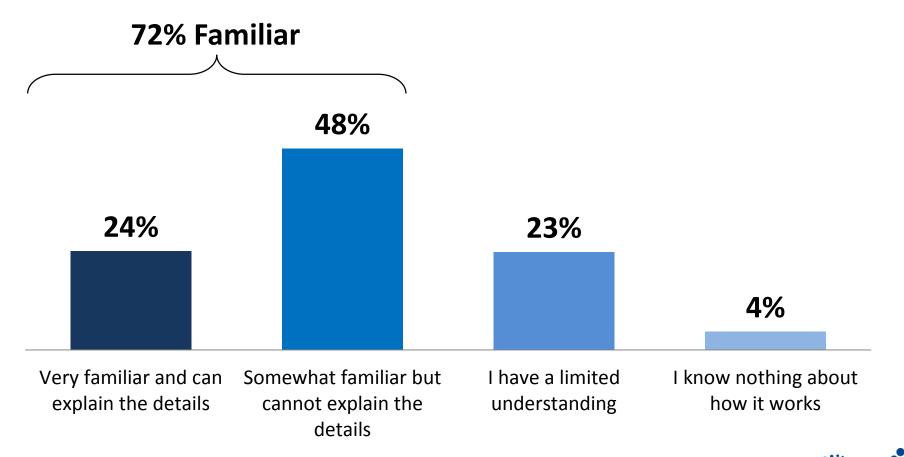


Familiarity with how electricity system works:

Few claim detailed knowledge, most are bluffing

In general, how familiar are you with the way Ontario's electricity system works?

[asked only if they receive an electricity bill and if they are the person responsible for paying the electricity bill; n=818]



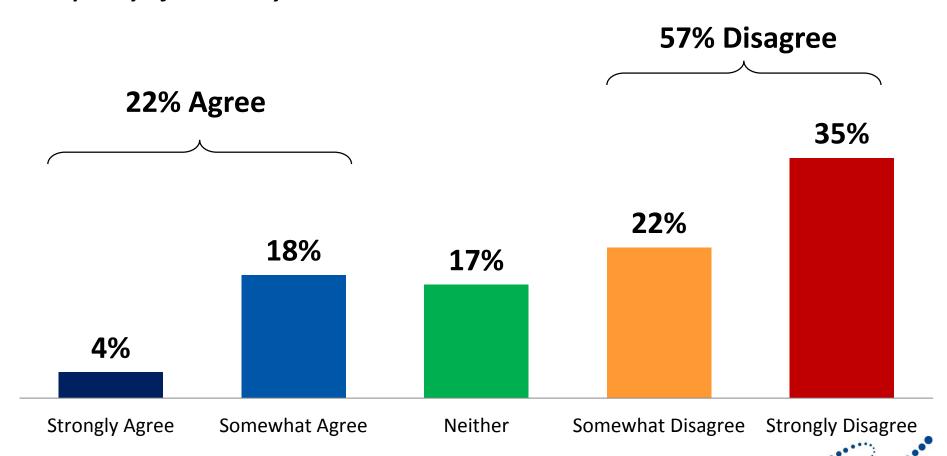


Note: 'Don't know' (0%) not shown

Consumer Protection: 3-in-5 don't think consumers are well protected with respect to prices and reliability

Do you agree or disagree with the following statement?

Consumers are well protected with respect to prices and the reliability and quality of electricity service in Ontario.

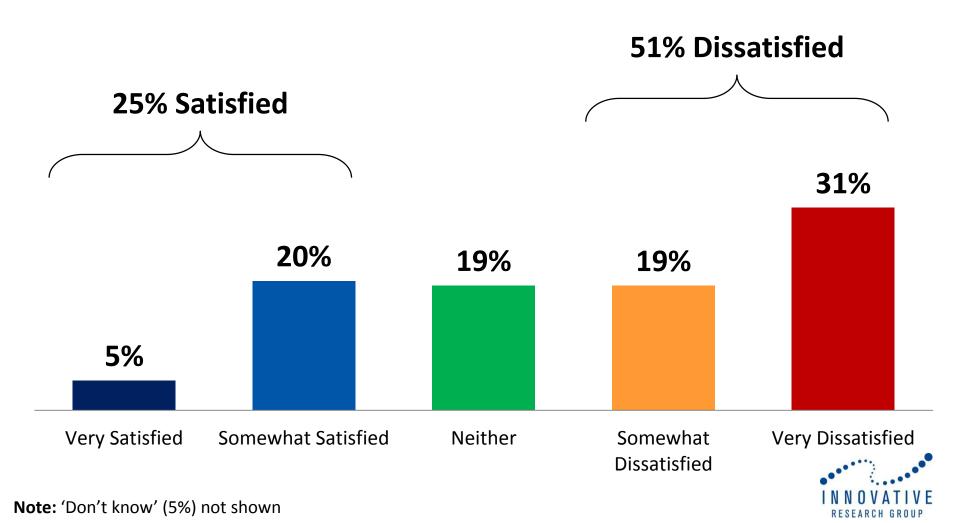


Note: 'Don't know' (4%) not shown

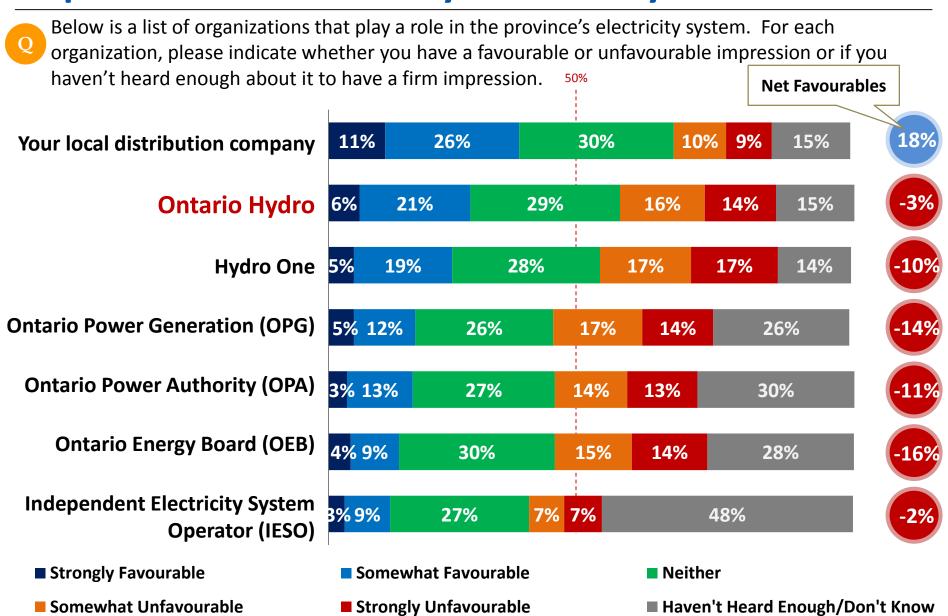
Satisfaction with Gov't Electricity Management:

Over half (51%) are dissatisfied with gov't job

How satisfied are you with the job the Ontario government is doing to manage the electricity system?

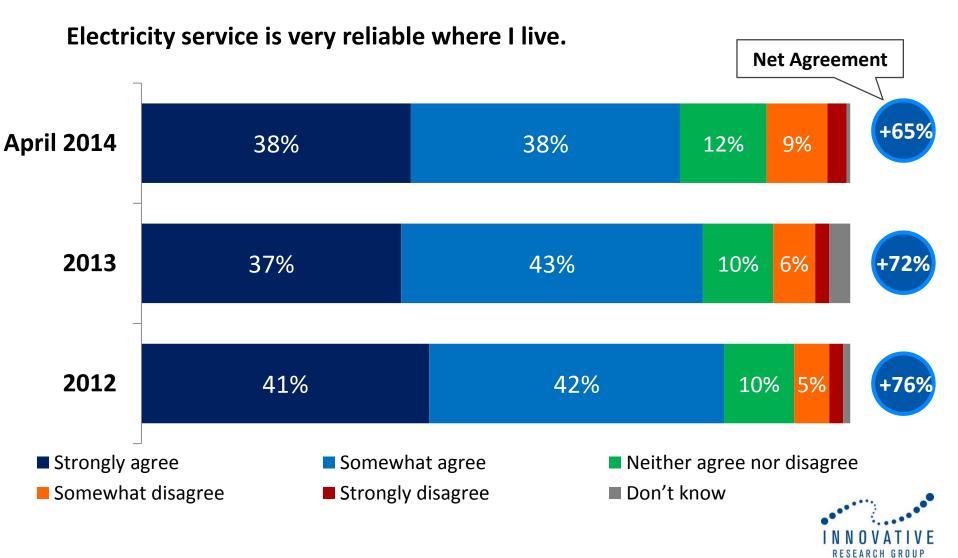


Impressions of Electricity Sector Players:



3-in-4 (76%) agree service is reliable in Ontario

Thinking about the electricity companies in your province, would you agree or disagree with the following statements?

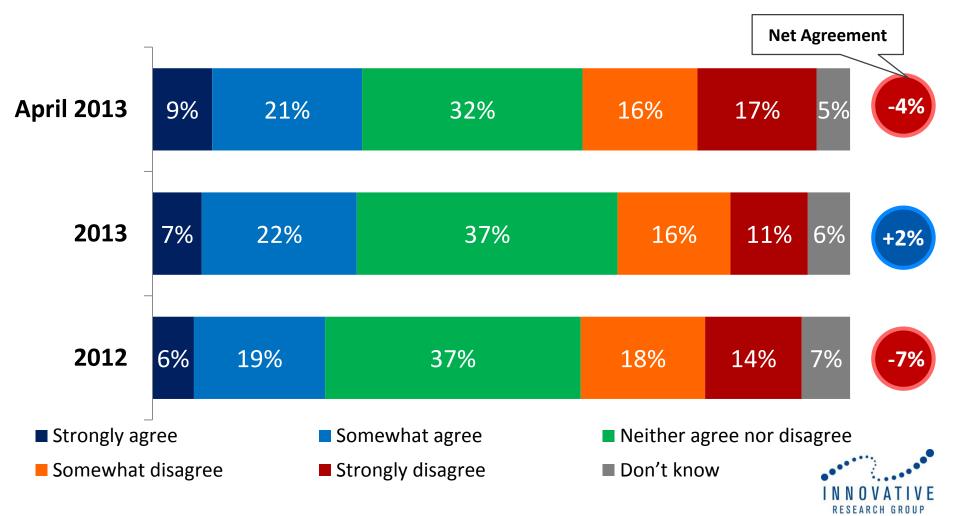


3-in-10 feel electrical companies treat them as valued customer

Q

Thinking about the electricity companies in your province, would you agree or disagree with the following statements?

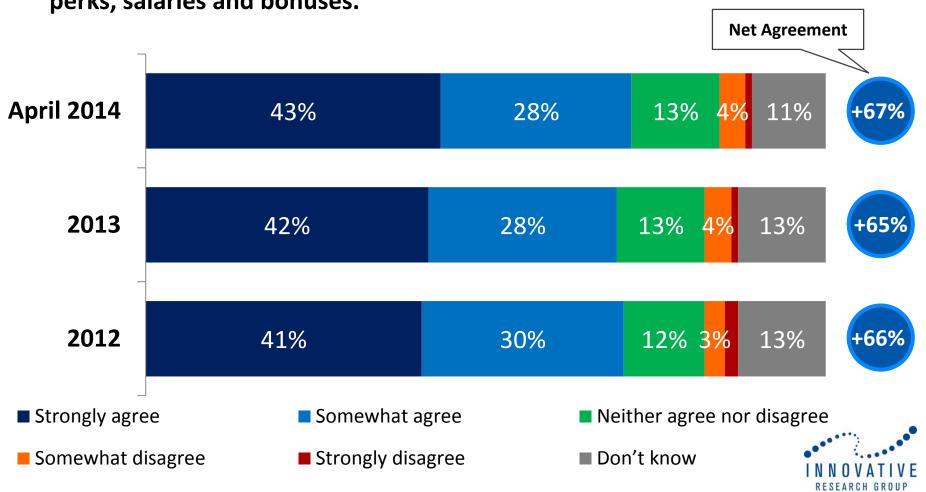
The electricity companies I deal with treat me like a valued customer.



7-in-10 still agree perks out of line

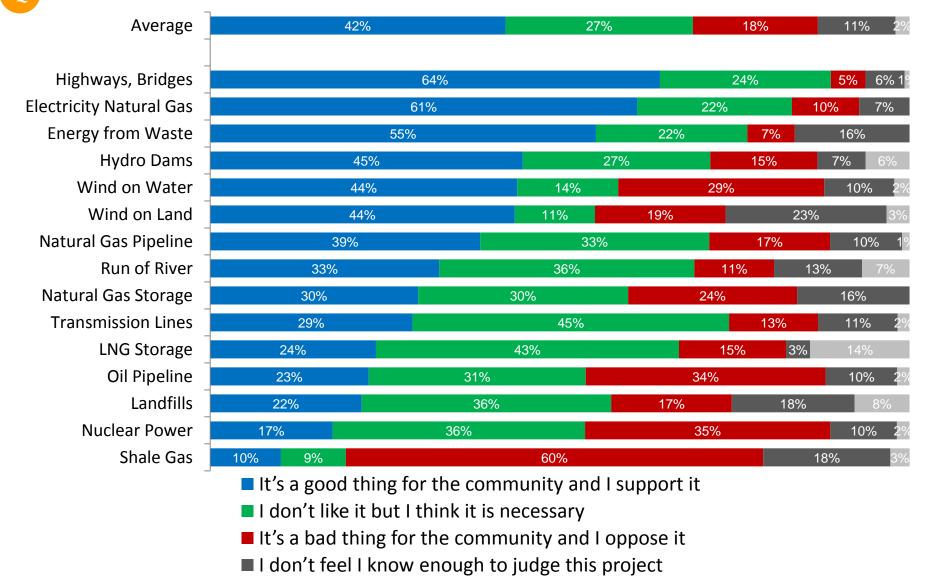
Thinking about the electricity companies in your province, would you agree or disagree with the following statements?

Electricity companies in this province waste too much money on outrageous perks, salaries and bonuses.



Community Support: Not as bad as one might think

Which of the following best represents your view of that project?



Conflicted on Price: 67% ratepayer say they can't afford to pay more; while 48% worry about others

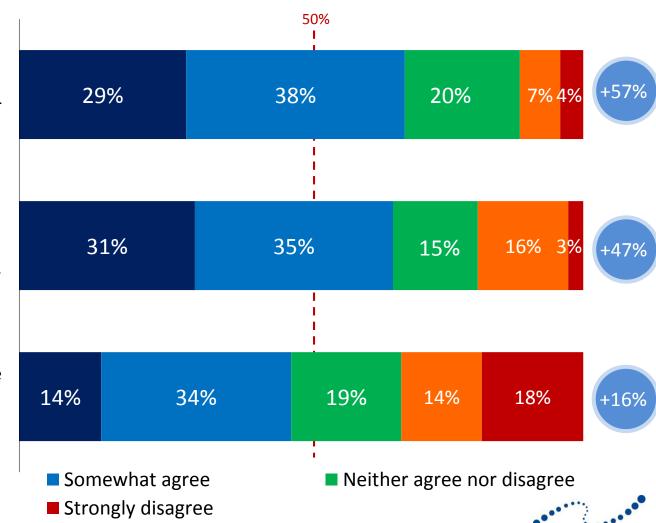
For each of the following statements please indicate if you agree or disagree? [split sample; n=426]

We should invest in our electricity system infrastructure now or we will end up paying more the longer we put our system renewal off.

It's important we invest in our local distribution system, but consumers simply can't afford to pay any more.

I can personally afford to pay more for electricity, but I am worried about the impact on others.

- Strongly agree
- Somewhat disagree



Note: 'Don't Know' not shown

How might Ontario's electricity sector navigate its politics?

- 1. The electricity sector is often a political football across Canada, but it is particularly so here in Ontario today.
- 2. As a political issue, it is not the "whats" that matter as much as the "whos" and "whys".
 - The key "what" risk is that politicians will deny the realities of the system, as they have in the past.
 - Politicians will use electricity as a means of connecting with voters, and showing them that the politician is on the voters side.
 - Making a rational case is necessary, but not sufficient. To connect with voters and politicians, you must speak to motive and who benefits ... or loses by lack of action.



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