

Preparing for the Future in Light of COVID-19

Since the early days of the COVID-19 outbreak in Canada, INNOVATIVE has been tracking attitudes and reported behaviors impacted by the pandemic.

Today, INNOVATIVE is releasing results from the 8th wave of COVID-19 tracking. This online survey was in field from May 29th to June 1st with a weighted sample size of 1,500 Canadian residents. Detailed methodology is provided in the appendix.

This report covers attitudes of Canadians on various issues impacted by COVID-19, satisfaction with government response to these issues, as well as awareness and concern surrounding the federal deficit.

We find that both the provincial and federal governments are doing well to address many issues related to the outbreak, especially public health issues. But, the area where satisfaction with governmental response is lowest is for making changes to the long-term care system to better protect seniors.

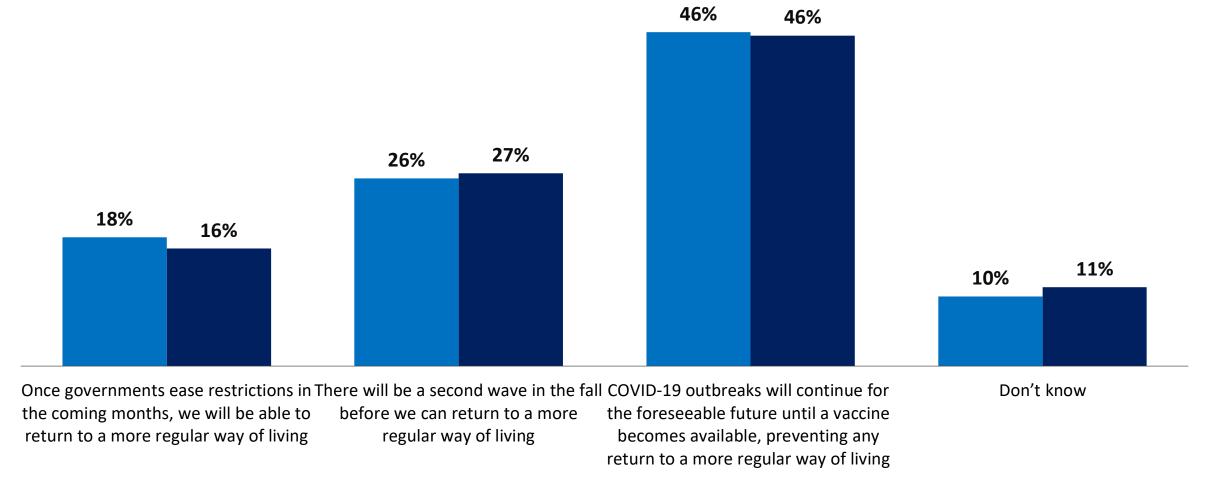
Additionally, concern about the deficit remains high. All the while, a majority believe the government wastes at least some money it spends on COVID-19 and plurality say we should start reducing the size of the deficit as it relates to the outbreak.

Looking ahead, most still agree that outbreaks will continue for the foreseeable future

Re-opening: Beliefs around when things will return to normal are steady; most (46%) say outbreaks will continue until vaccine available

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Thinking about the role of the provincial government when it comes to the economy, which statement is closest to your point of view? [asked of all respondents; n=1,500]



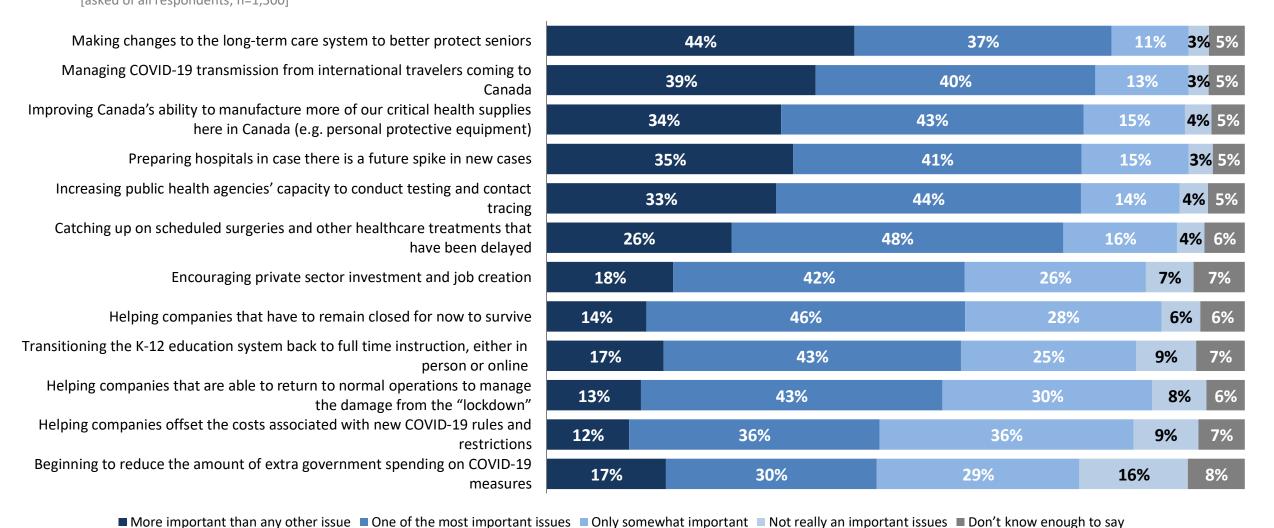


Most Canadians see changes to long term care to protect seniors as most important issue. It also has the highest level of dissatisfaction both federally and provincially.

Important Issues: Top issues include protecting seniors, managing transmission from travelers, and manufacturing supplies domestically

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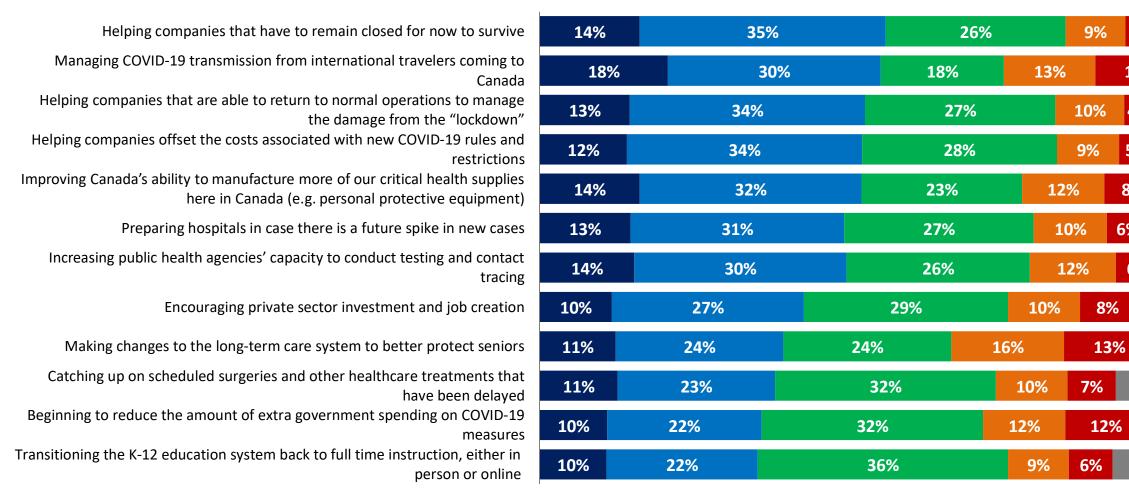
Currently, experts expect that COVID-19 outbreaks will continue in Canada for the next year or more. As governments address these ongoing impacts from COVID-19, there are a number of issues they may consider. On the list below, please indicate how important each issue is to you personally? [asked of all respondents; n=1,500]



Federal Satisfaction: Top issue respondents are satisfied with federally is helping companies that have to remain closed for now to survive

And how satisfied are you with the work done so far by the Federal Government on each of these issues?

[asked of all respondents; n=1,500]



■ Very satisfied ■ Somewhat satisfied ■ Neither satisfied nor dissatisfied ■ Somewhat dissatisfied



5%

13%

5%

8%

6%

6%

11%

12%

12%

11%

13%

11%

15%

17%

18%

Very dissatisfied

12%

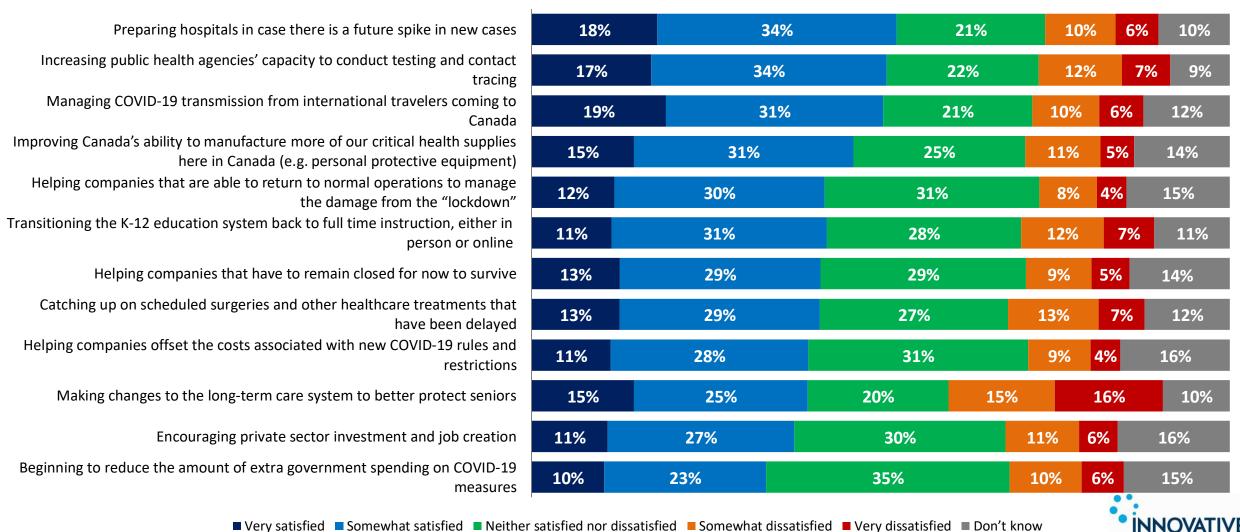
13%

8%

Provincial Satisfaction: Top issues respondents are satisfied with include⁸ preparing hospitals for future spikes and increasing testing capacity



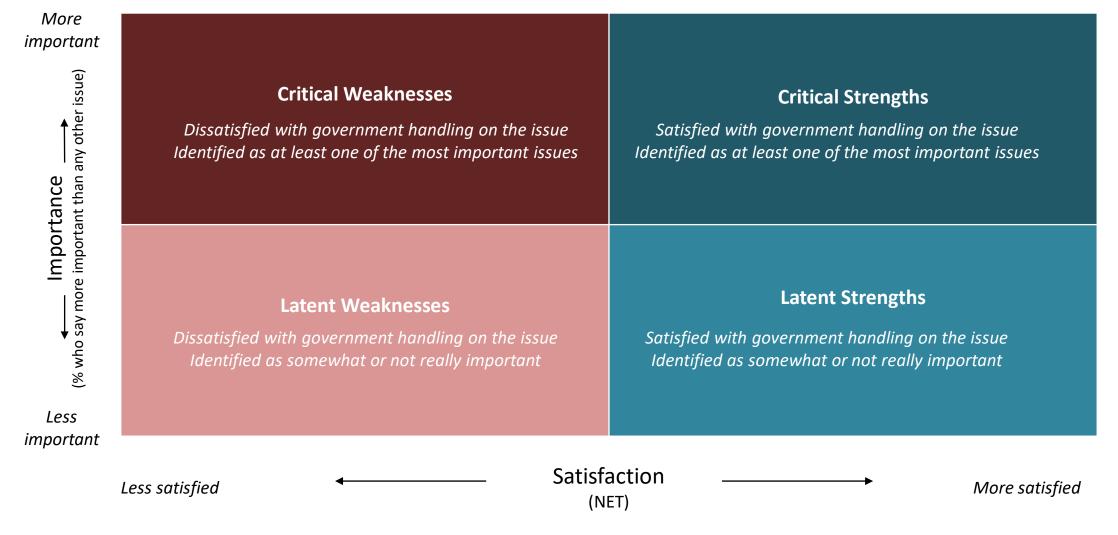
And how satisfied are you with the work done so far by the [PROV] Provincial Government on each of these issues? [asked of all respondents; n=1,500]



Both the federal and provincial governments' top strengths have been their work on various public health issues while addressing long-term care homes and safety for seniors sees the lowest satisfaction

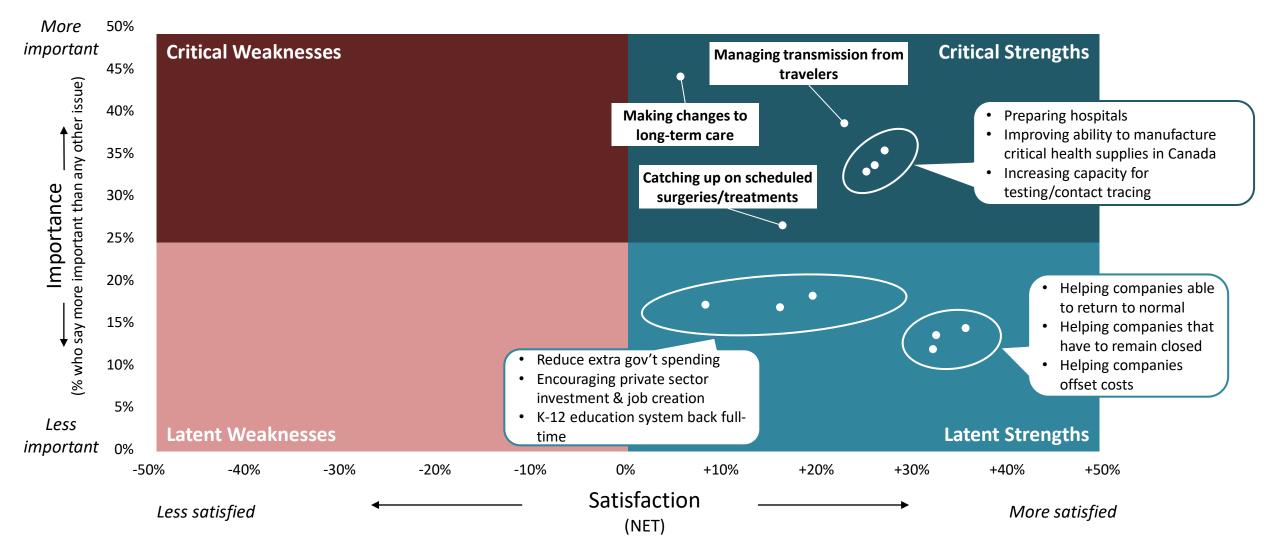
Measuring Importance of Issues vs Satisfaction

When we measure the public's perception of the importance of various issues impacted by the COVID-19 outbreak, we find that respondents place higher importance on some issues compared to others. We call this *importance*. When we compare this to the *satisfaction* of government handling on the issue, we can categorize issues into critical and latent strengths or weaknesses.



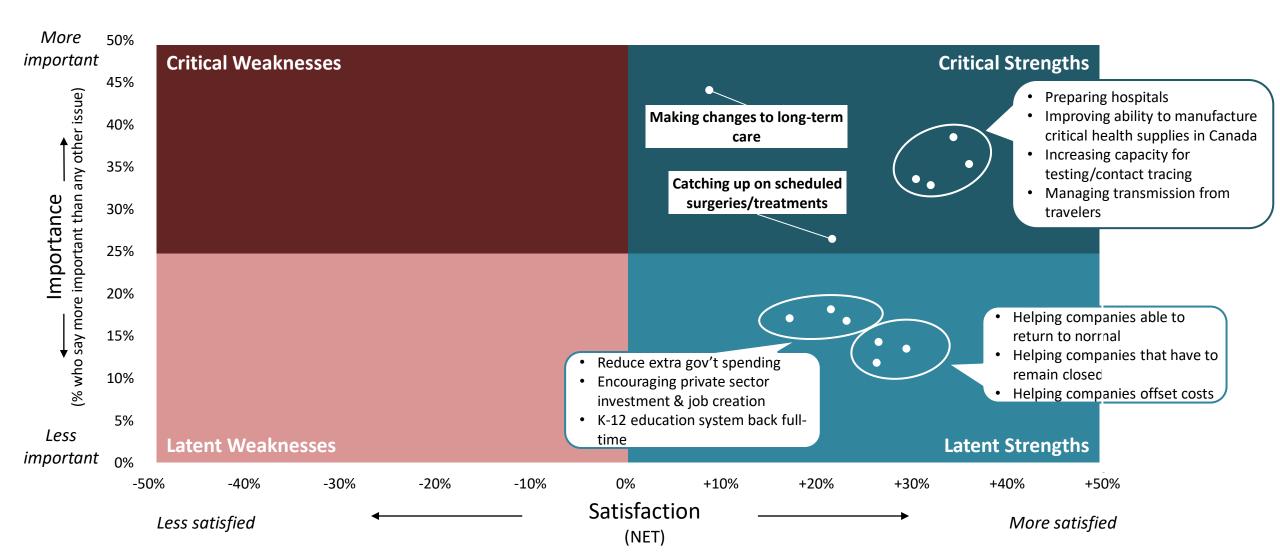
Importance by Federal Satisfaction: Making changes to long term care a key vulnerability for the federal gov't

The federal government is receiving top marks on high-importance issues related to health care such as preparing hospitals for a second wave, improving the ability to manufacture critical health supplies here in Canada, and increasing the capacity of public health agencies to do testing and contact tracing. Making changes to the long-term care system to better protect seniors is the area given the highest importance but receives the lowest net satisfaction score. This area is most at danger for becoming a critical weakness.



Importance by Provincial Satisfaction: Making changes to long-term care homes also greatest vulnerability for provinces

Like the federal government, provincial governments are receiving positive net satisfaction on all areas and are receiving the highest marks on various issues related to public health. Also similar to the federal government, the area most at risk for becoming a critical weakness is for making changes to the long-term care system to better protect seniors.



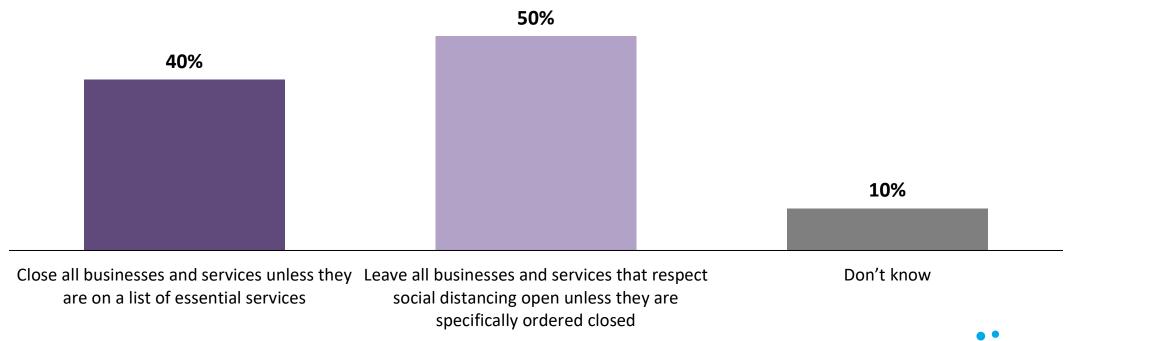
Half say we should keep businesses that respect social distancing open if there's a second wave

Second Lockdown: Half (50%) say to leave all businesses/services that distance open while 40% say only essential services should stay open



During the recent "lockdown" phase of COVID-19, provincial and territorial governments across Canada took two different approaches. Some governments said all business and services must close unless they are on a list of essential services. Other governments said business and services that respect social distancing measures can remain open unless the top public health official specifically ordered them closed.

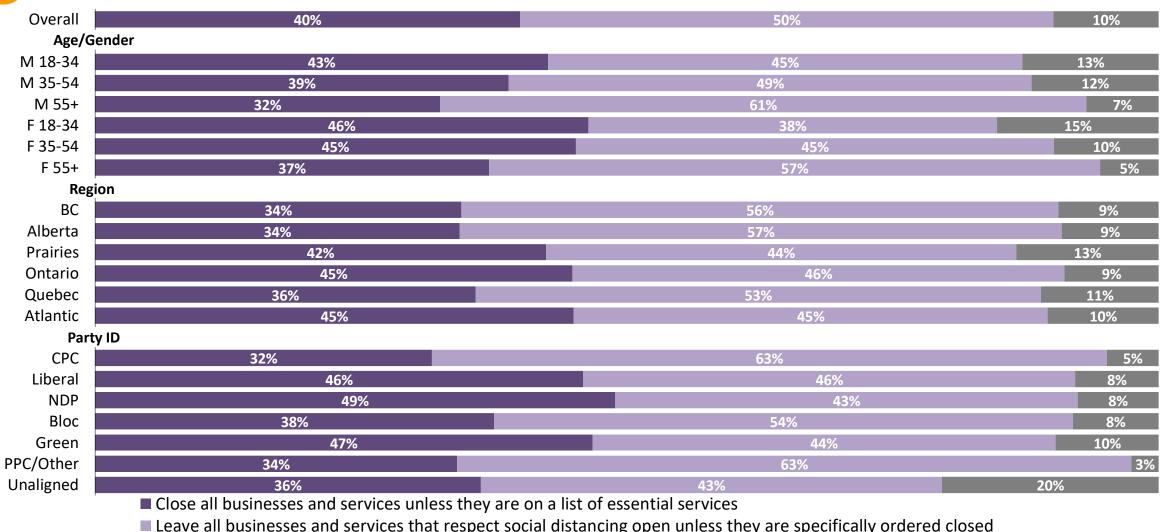
If there is a second wave of COVID-19 cases in [PROV], which approach would you prefer the Provincial Government take? [asked of all respondents; n=1,500]





Second Lockdown: Older men (61%) and CPC partisans (63%) most likely to say we should leave businesses open that respect social distancing

If there is a second wave of COVID-19 cases in [PROV], which approach would you prefer the Provincial Government take? BY Demographics [asked of all respondents; n=1,500]



■ Don't know

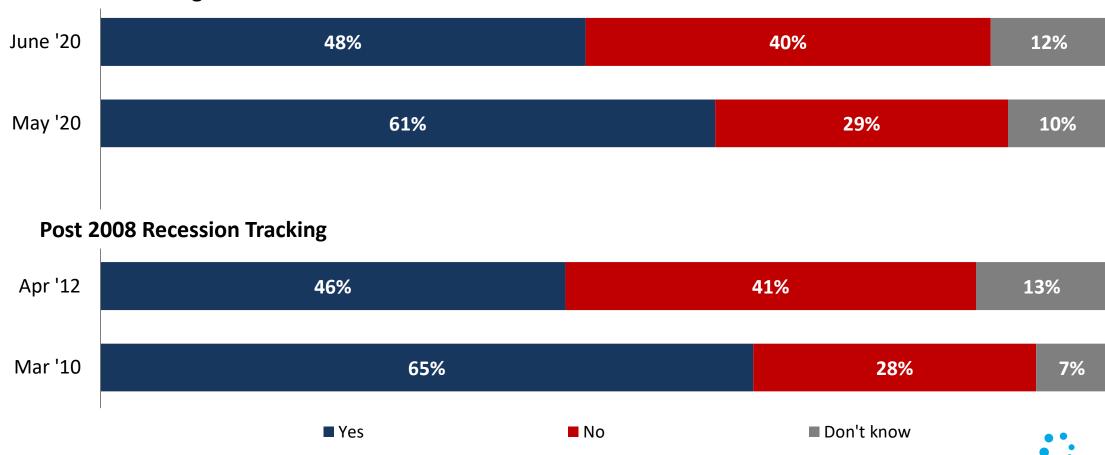
Concern about the budget deficit is steady since May and remains higher now than it was in the last recession.

RSH Deficit: Close to half (48%) recall reading, hearing, or seeing something about the federal deficit; down 13-pts since May



Have you read, seen or heard anything recently about the federal government running a deficit in its budget? [asked of all respondents; n=1,500]

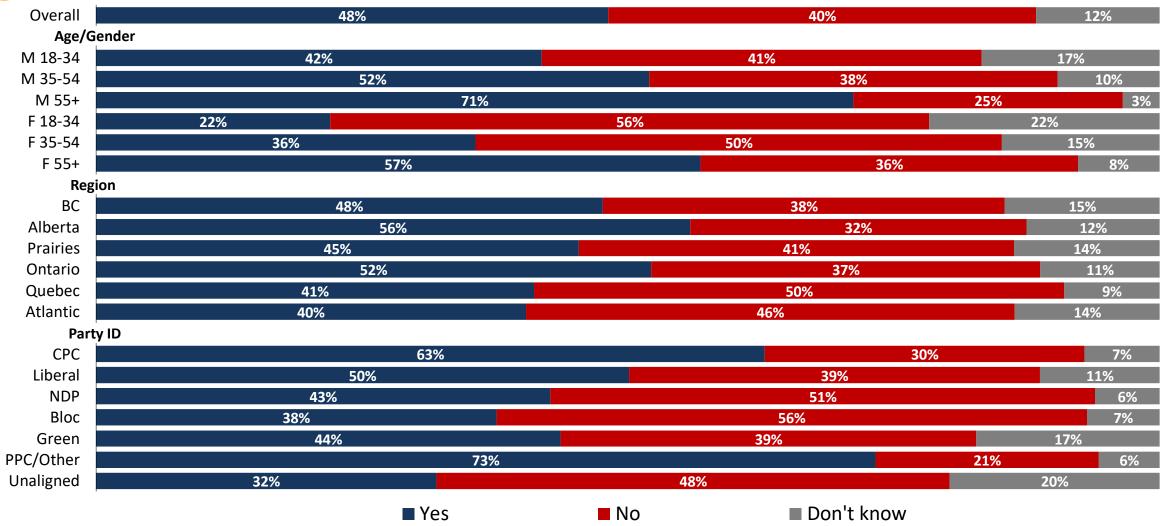






RSH Deficit: Older men and PPC/Other or CPC-identifiers are the most likely to recall hearing something about the federal deficit

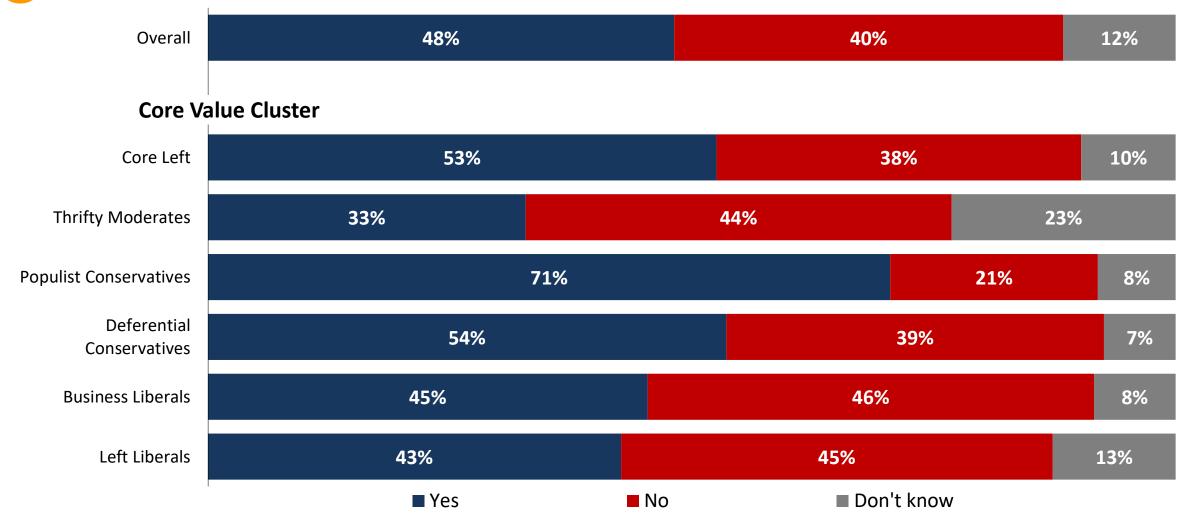
Have you read, seen or heard anything recently about the federal government running a deficit in its budget? BY Demographics [asked of all respondents; n=1,500]



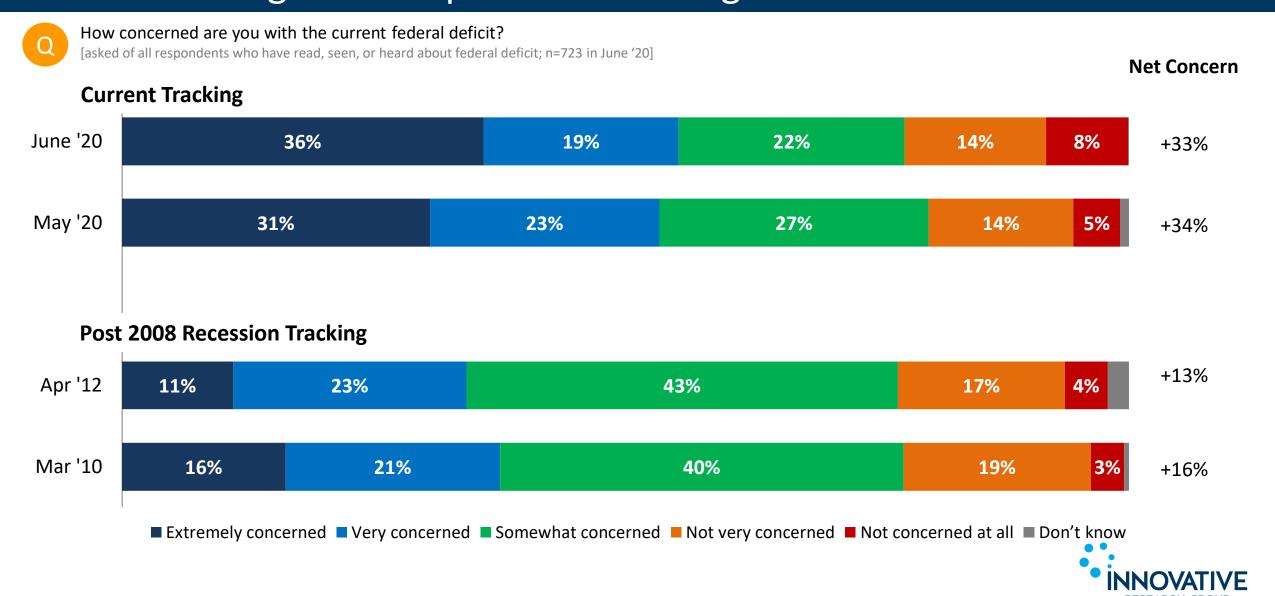
RSH Deficit: Populist Conservatives are most likely to recall hearing about the federal government's budget deficit



Have you read, seen or heard anything recently about the federal government running a deficit in its budget? *BY Value Cluster* [asked of all respondents; n=1,500]



Deficit Concern: Concern about the federal deficit is steady since May and remains higher than previous tracking in 2010 and 2012

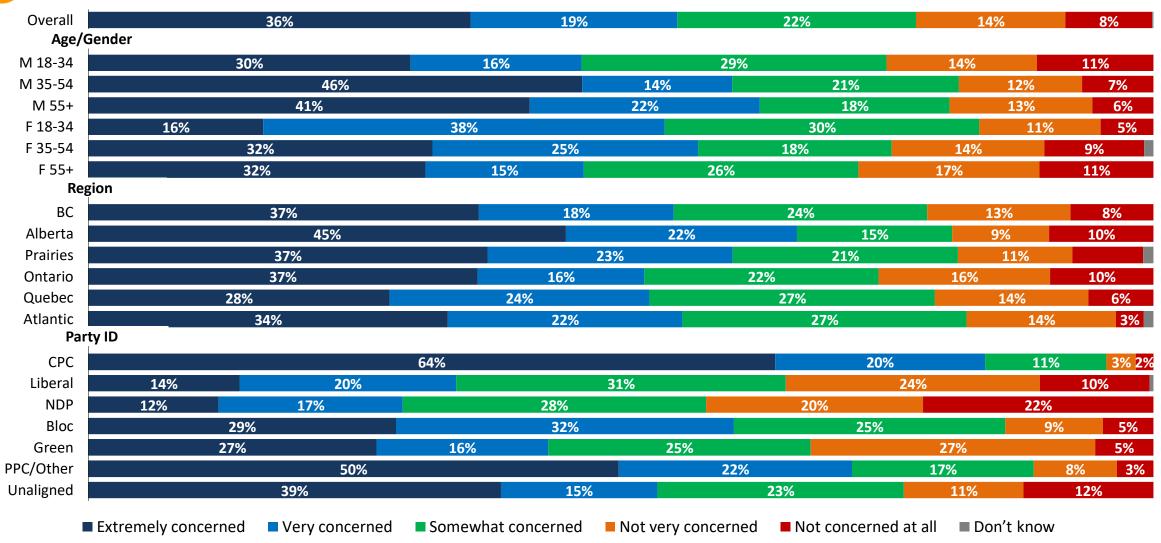


Deficit Concern: Highest concern about deficit among men 35+, those living in Alberta/Prairies, and CPC partisans

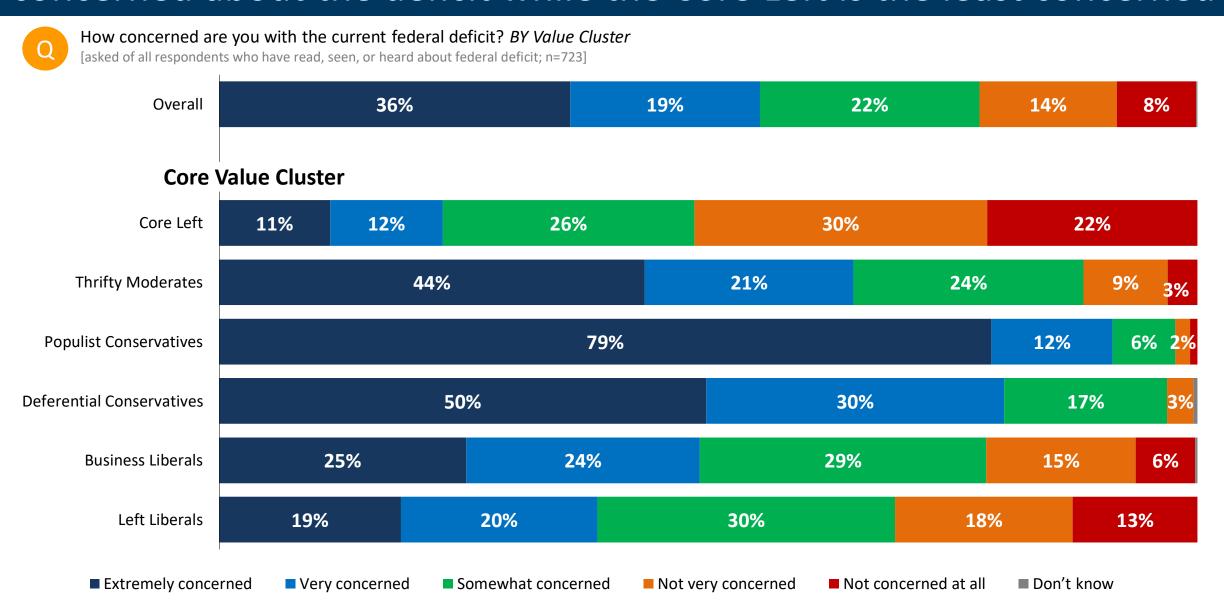


How concerned are you with the current federal deficit? BY Demographics

[asked of all respondents who have read, seen, or heard about federal deficit; n=723]



Deficit Concern: Populist and Deferential Conservatives are the most concerned about the deficit while the Core Left is the least concerned

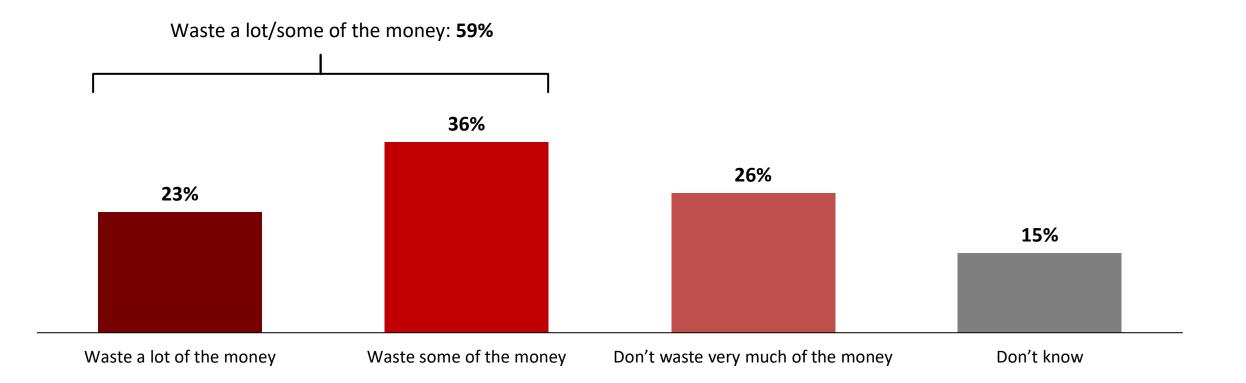


Government Spending: 3-in-5 (59%) believe governments waste at least some of the money they are spending to deal with COVID-19



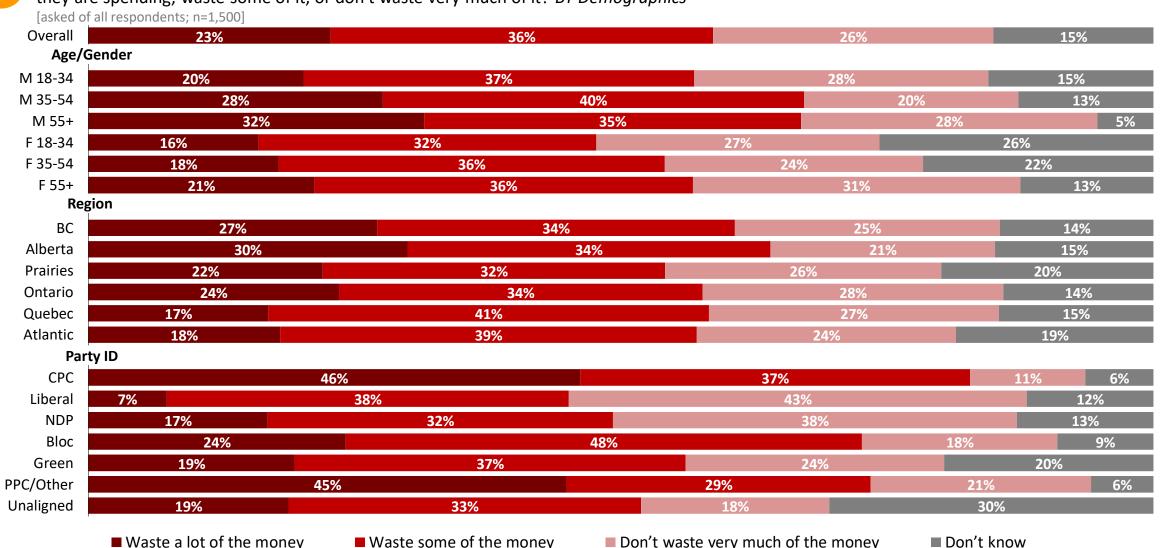
When you think about the money governments are spending to deal with the COVID-19 outbreak, would you say governments waste a lot of the money they are spending, waste some of it, or don't waste very much of it?

[asked of all respondents; n=1,500]



say 'waste a lot of money'

When you think about the money governments are spending to deal with the COVID-19 outbreak, would you say governments waste a lot of the money they are spending, waste some of it, or don't waste very much of it? BY Demographics

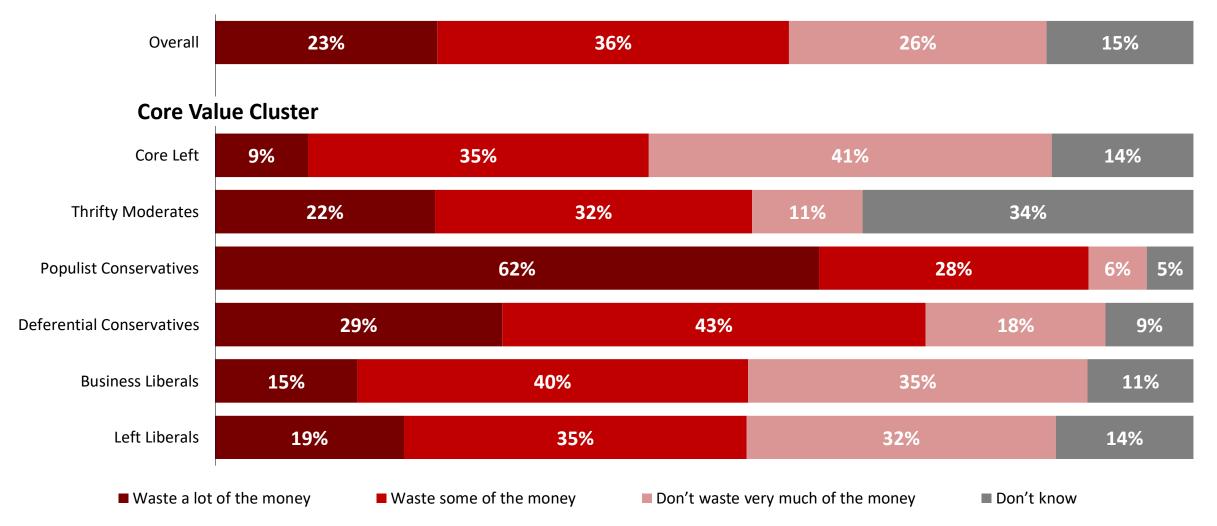


Government Spending: Populist Conservatives are at least twice as likely to say 'waste a lot of money' compared to the other groups



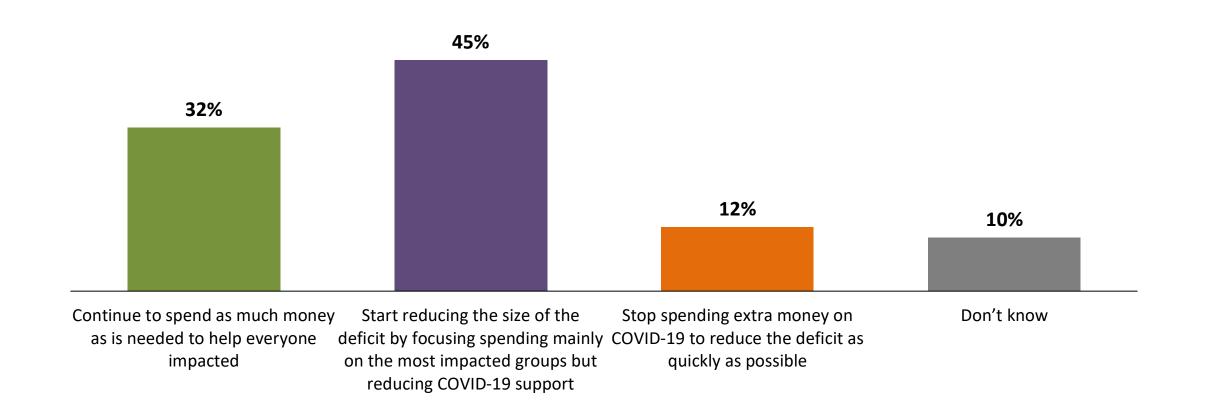
When you think about the money governments are spending to deal with the COVID-19 outbreak, would you say governments waste a lot of the money they are spending, waste some of it, or don't waste very much of it? BY Value Clusters

[asked of all respondents; n=1,500]



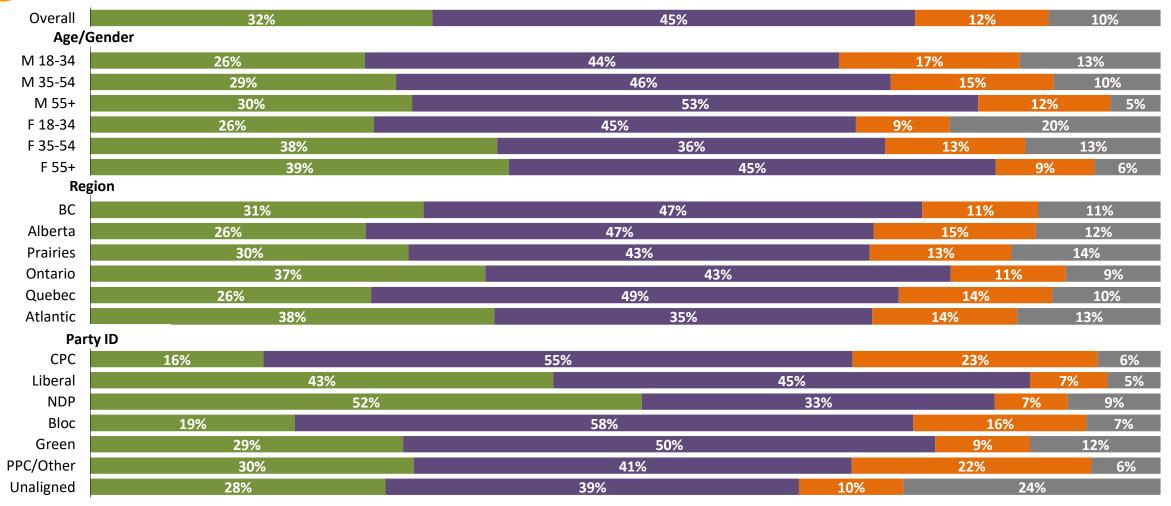
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When governments make major decisions concerning spending on COVID-19 relief programs, do you think they should... [asked of all respondents; n=1,500]



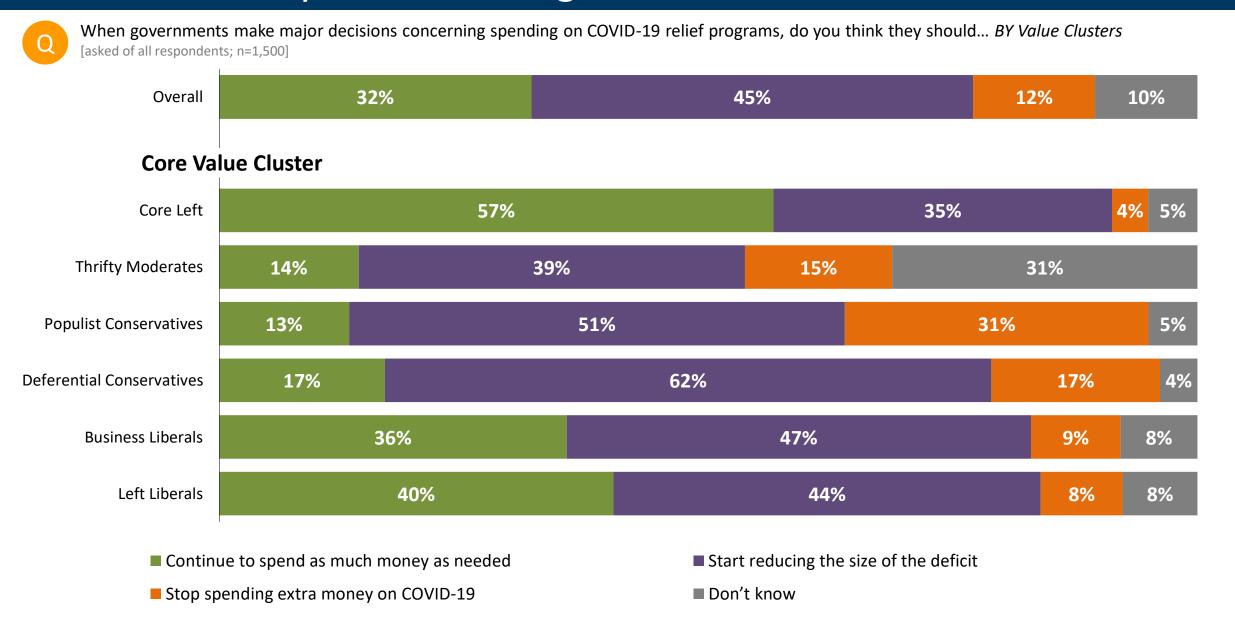
Government Spending Decisions: Highest concern about deficit among ²⁷ men 35+, those living in Alberta/Prairies, and CPC partisans

When governments make major decisions concerning spending on COVID-19 relief programs, do you think they should... BY Demographics [asked of all respondents; n=1,500]



[■] Continue to spend as much money as needed ■ Start reducing the size of the deficit ■ Stop spending extra money on COVID-19 ■ Don't know

Government Spending Decisions: Majority of Populist and Deferential Conservatives say 'start reducing the size of the deficit'



Methodology and Segmentations

Survey Methodology

These are the results of an online survey conducted between May 29th and June 1st, 2020.

Method: This online survey was conducted using INNOVATIVE's Canada 20/20 national research panel with additional respondents from Lucid, a leading provider of online sample. Each survey is administered to a series of randomly selected samples from the panel and weighted to ensure that the overall sample's composition reflects that of the actual Canadian population according to Census data to provide results that are intended to approximate a probability sample.

Sample Size: n=2,246 Canadian citizens, 18 years or older. Regional oversamples in Atlantic, Prairies, Alberta and BC were used in order to adequately capture regional results. The results are nationally weighted to n=1,500 based on Census data from Statistics Canada.

Field Dates: May 29th and June 1st, 2020.

Weighting: Results for Canada are weighted by age, gender, and region to ensure that the overall sample's composition reflects that of the actual population according to Census data; in order to provide results that are intended to approximate a probability sample. Weighted and unweighted frequencies are reported in the table.

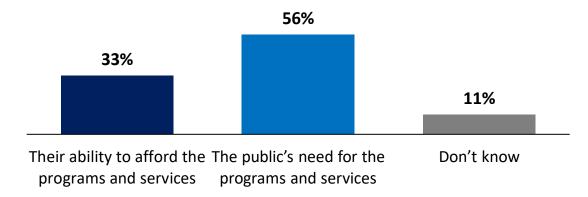
Margin of Error: This is a representative sample. However, since the online survey was not a random probability based sample, a margin of error cannot be calculated. Statements about margins of sampling error or population estimates do not apply to most online

Note: Graphs may not always total 100% due to rounding values rather than any error in data. Sums are added before rounding numbers.

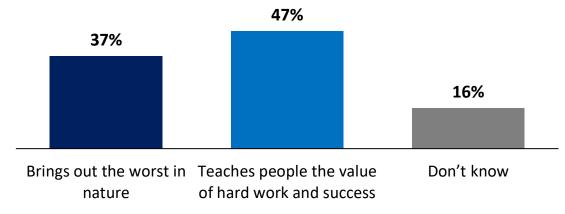
| | Unweighted (n) | Unweighted (%) | Weighted (n) | Weighted (%) | |
|---------------|-------------------|-------------------|-----------------|-----------------|--|
| Males 18-34 | 249 | 11.1% | 205 | 13.7% | |
| Males 35-54 | 269 | 12.0% | 250 | 16.7% | |
| Males 55+ | 653 | 29.1% | 271 | 18.1% | |
| Females 18-34 | 263 | 11.7% | 204 | 13.6% | |
| Females 35-54 | 319 | 14.2% | 261 | 17.4% | |
| Females 55+ | 493 | 22.0% | 308 | 20.5% | |
| | | | | | |
| ВС | 375 | 16.7% | 206 | 13.7% | |
| АВ | 304 | 13.5% | 170 | 11.4% | |
| Prairies | 241 | 10.7% | 100 | 6.7% | |
| ON | 698 | 31.1% | 573 | 38.2% | |
| QC | 359 | 16.0% | 349 | 23.2% | |
| Atlantic | 269 | 12.0% | 102 | 6.8% | |

Core Political Values

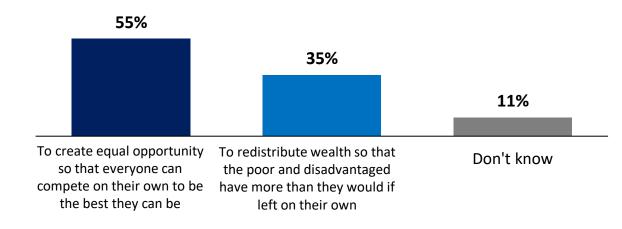
When governments make major decisions concerning spending on programs and services, do you think they should be based on ...?



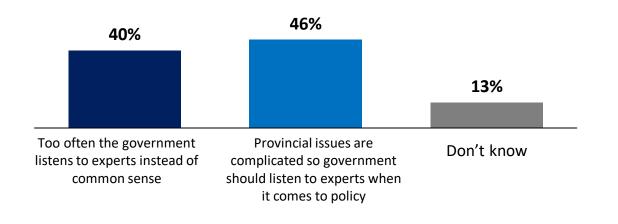
Which one of the following statements comes closest to your view? The profit system ...



O Is the main role of government ...?

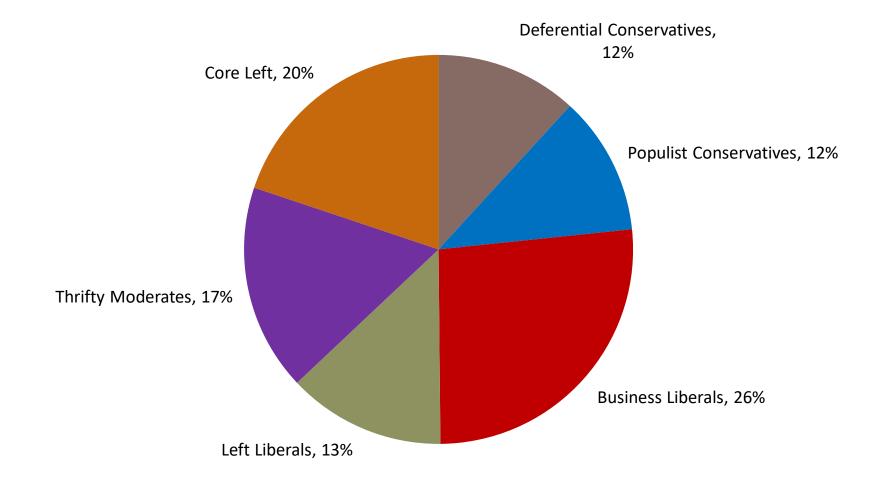


When it comes to government decision making, which of the following statements is closest to your view?



Value Clusters

Based on four core political value questions on *equal opportunity versus redistribution*; *trust in the profit system*; *whether spending should be based on ability to afford or public need*; and *whether government should listen to experts or common sense*, we group respondents who share similar values into six segments to better understand their motivations and vote choice.





Defining Value Clusters

Core Political Values by Value Clusters

| Column % | | Core Left | Thrifty Moderates | Populist Conservatives | Deferential Conservatives | Business Liberals | Left Liberals |
|---|--|-----------|----------------------|---------------------------|------------------------------|----------------------|---------------|
| Is the main role of government to? | Create equal opportunity | 0% | 27% | 97% | 76% | 65% | 97% |
| | Redistribute wealth | 95% | 37% | 0% | 20% | 26% | 0% |
| The profit system | Brings out worst in human nature | 86% | 54% | 0% | 0% | 0% | 80% |
| | Teaches value of hard work and success | 0% | 9% | 94% | 93% | 89% | 0% |
| Governments should base decisions on | Ability to afford | 0% | 68% | 92% | 91% | 0% | 0% |
| | Public need | 94% | 0% | 0% | 0% | 97% | 89% |
| When it comes to government decision making | Rely on common sense | 32% | 47% | 100% | 0% | 32% | 46% |
| | Listen to experts | 59% | 20% | 0% | 90% | 57% | 40% |



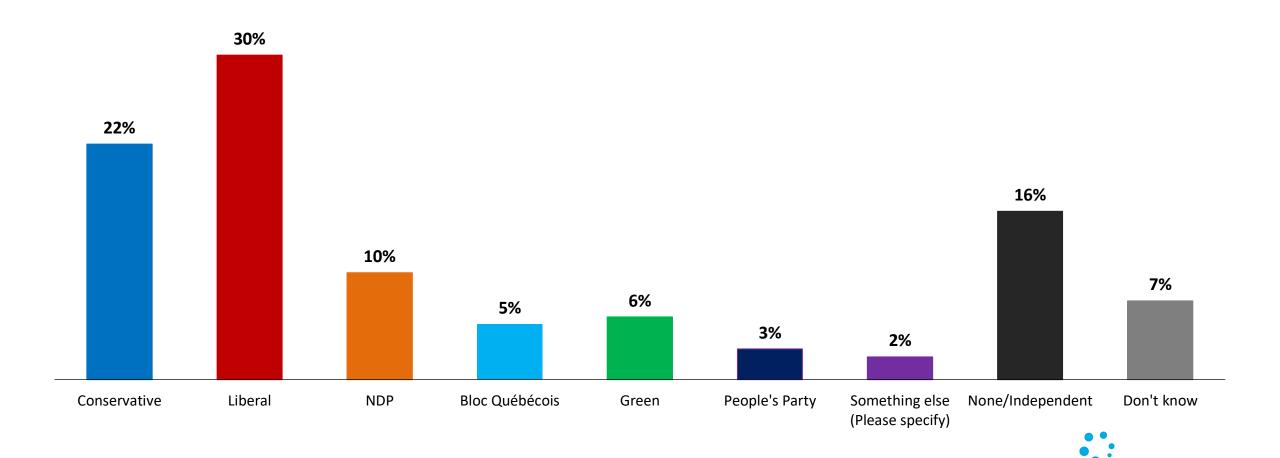
Note: 'Don't know' not shown.

Federal Party ID: A plurality (30%) identify as a Liberal partisan followed by 1-in-5 (22%) for the Conservatives



Now we have just a few last questions for statistical purposes. Thinking about politics in Canada, generally speaking, do you usually think of yourself as a...

[asked of all respondents; n=1500]





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Building Understanding.